NICHOLAS NATHANAEL SUHENDAR

+62877 77568158 | nicholas.nathanael46@gmail.com | https://linkedin.com/in/nicholassuhendar | https://behance.net/nicholasuhendar
Griya Permata Gedangan Blok M2 No. 26

UI/UX Designer and Business Information Systems graduate with 3+ years of experience designing user-centered digital products across SaaS, ERP, web applications, and mobile platforms. Skilled in translating complex business requirements into intuitive, scalable, and visually engaging digital experiences

Work Experience

Genesys Integrated Indonesia - **Pucang Anom, Surabaya** Aug 2025 - Present

UI/UX Designer

- Design user-centered digital products across ERP, SaaS, CMS, landing pages, and admin dashboard platforms.
- Translate complex business requirements into intuitive user flows, wireframes, and high-fidelity UI designs in collaboration with Product Managers, Developers, and QA Engineers.
- Create high-fidelity design mockups and prototypes to support product presentations, client discussions, and development handoff.
- Participate in daily and sprint meetings to understand requirements, communicate design decisions, and align solutions with client and business needs.
- Conduct design reviews and quality checks to ensure consistency, usability, and implementation accuracy across products.

IGB Media - **CitraLand The GreenLake, Surabaya** Dec 2024 - Jul 2025

UI/UX Designer | Part Time

- Designed and maintained responsive UI/UX solutions for clients across various industries and digital platforms.
- Managed and updated 5+ websites and digital assets, maintaining consistency across content and interface elements.
- Collaborated with WordPress developers to ensure design concepts were accurately translated into functional web experiences.

IGB Media - **CitraLand The GreenLake, Surabaya** Jul 2025 - Apr 2026

Web Content Administrator | Freelance

- Managed and maintained website content across multiple client platforms, ensuring accuracy, consistency, and timely updates.
- Monitored website displays across devices and browsers and performed basic CMS troubleshooting.
- Collaborated with designers, developers, and marketing teams to publish and maintain digital content.

IGB Media - **CitraLand The GreenLake, Surabaya** Jul 2024 - Dec 2024

UI/UX Designer | Internship

- Contributed to 5+ UI/UX projects, designing user flows, interfaces, and interactive prototypes based on user and business requirements.
- Collaborated with clients to understand user needs and translate requirements into effective web design solutions.
- Developed responsive and user-centered interfaces focused on improving usability, engagement, and overall digital experience.

Pagar Kayu Kafe - **Jl. Kutisari Dalam no.3, Surabaya** Sep 2023 - Dec 2023

Web Development

- Designed 5+ website layouts using Figma, including wireframes and interactive prototypes.
- Developed design concepts focused on improving usability, visual consistency, and user engagement.

Educational Background

Universitas Kristen Petra - **Surabaya** Jul 2021 - Jul 2025

Business Information Systems, 3.52/4.00

- Martografi Student Club Officers, 2022–2024

SMA Pembangunan Jaya 2 - **Sidoarjo** Jul 2018 - Jul 2021

Senior High School, Social Science, 87.00/100.00

- Student Council Members

Organizational Experience

Open House 2022 Jul 2022

Creative Division

- Produced photography and video documentation and contributed to promotional video production.

Informatics Committee Club 2022 "Voyage of Discovery" Oct 2022 - Nov 2022

Creative Division

- Play an active role in the video and photography documentation process with care and attention to detail.

- Coordinate the collection of photo and video files from the creative team’s cameras to ensure an efficient editing process.

Festive 2023 "Philocalist" Mar 2023 - Apr 2023

Multimedia Division

- Participate in video documentation during the event, focusing on capturing key moments and producing engaging visual content.
- Contribute to the video editing process after the festival concludes, ensuring that the final video accurate.

Expertise

- **Soft Skills**: Time Management, Problem Solving, Teamwork, Logical Thinking, Communication
- **Hard Skills**: HTML, CSS, Javascript, PHP, MySQL, Bootstrap, Git, React Js, Figma, Framer, Cypress, Adobe Photoshop, Adobe Ilustrator, Adobe Premier Pro, Davinci Resolve, UI Design, UX Research
- **Bahasa**: Indonesian, English
- **Achievements**: UI/UX Design Competition ISFEST UKSW 2023, 4C UI/UX Competition 2023